

## Armed Forces Retirement Home Residents Opinion Survey

The mission of our staff is to meet the needs of the Nation's veterans today and in the future while providing services and care to our veterans in the most efficient manner possible. Please take a few moments of your time to fill out this survey so that we can better serve you during your stay at AFRH.

### a. Medical Services provided:

<b>On-site Health Care</b>	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
❖ Dental	204	36	6	11
❖ Eye Clinic	206	34	8	7
❖ Health & Wellness Center	210	34	10	6
❖ Nursing	172	50	12	25
❖ Nutritional Services	121	74	36	31
❖ Pharmacy	217	30	3	10
❖ Social Services	111	84	27	38
❖ Level of care; Assisted Living and Long Term Care	204	22	8	26
<b>Off-site Healthcare provided:</b>				
❖ VA Hospital and	152	44	14	49
❖ Washington Hospital Center	159	47	8	46
❖ WRAMC	213	22	5	20

### b. Recreational Services provided:

<b>Recreational facilities</b>	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
❖ Bowling	40	62	62	96
❖ Golf	30	77	6-	95
❖ Fitness Center	124	73	22	39
❖ Library	164	67	8	20
❖ Trips of campus	144	60	22	34
❖ Fishing	25	46	56	133
❖ Ceramic shops	30	60	53	117

### c. Dining facilities:

	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
❖ 3 meals per day	207	38	11	3
❖ Preparation of food	234	20	0	6
❖ Variety of food	2221	31	4	4
❖ Quality of food	234	21	1	3

**d. On-site amenities:**

	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
❖ Banking	<b>184</b>	<b>49</b>	<b>15</b>	<b>12</b>
❖ Barbershop/Beauty Shop	<b>112</b>	<b>90</b>	<b>25</b>	<b>32</b>
❖ Exchange	<b>188</b>	<b>56</b>	<b>7</b>	<b>9</b>

	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
<b>Proximity to military bases</b>	<b>1141</b>	<b>60</b>	<b>35</b>	<b>24</b>

**e. Cost:**

	<b>Very Important</b>	<b>Somewhat important</b>	<b>Not very important</b>	<b>Not important</b>
❖ Set user yearly fees	<b>212</b>	<b>21</b>	<b>3</b>	<b>22</b>
❖ No additional cost for utilities	<b>216</b>	<b>18</b>	<b>8</b>	<b>18</b>

**2. Would you recommend the Armed Forces Retirement Home to friends or relatives? If so, why?**

**Yes – 166**

**No – 56**

**No Comment - 38**